



2011
MICHIGAN TOURISM
PAST PERFORMANCE
AND
FUTURE EXPECTATIONS

The Pure Michigan Governor's Conference on Tourism
 March 20-22, Kalamazoo, MI

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 Michigan State University

1

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OUTLINE

- Overview of industry – global and national
- 2010 Michigan tourism year-in-review
- 2011 Michigan tourism forecast

2

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TOURISM INDUSTRY:
GLOBAL AND
NATIONAL
PERSPECTIVES



3

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TOURISM INDUSTRY ON THE GLOBAL LEVEL (IA)

- The Travel & Tourism Economy (TTE) grew by 2% in 2010
- Due to a "faster-than-expected rebound in international travel"
- The TTE is projected to grow by 4.5% in 2011; an average growth rate of 4.2% per annum is projected through 2021
- The global contribution of travel and tourism in 2011:
 - direct – US\$1.8 trillion, 99 million jobs
 - indirect – US\$6 trillion (9.1% of GDP), 258 million jobs (8.8% of global employment)

Source: World Travel & Tourism Council http://www.wttc.org/bin/pdf/original_pdf_file/viewpoint_spring_2011final.pdf

4

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TOURISM INDUSTRY ON THE GLOBAL LEVEL (IB)

- "Travel & Tourism creates jobs, generates exports and stimulates investment. At a time of post-crisis global recovery, it is in a unique position to power sustainable growth around the globe ... But it must have the clear support of governments and policy makers if that potential is to be realised."

Source: World Travel & Tourism Council http://www.wttc.org/bin/pdf/original_pdf_file/viewpoint_spring_2011final.pdf

5

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TOURISM INDUSTRY ON THE GLOBAL LEVEL (IIA)

Tourism in 2010 – "A Multi-Speed Recovery"

- 935 million international tourism arrivals, up 6.7% over 2009
 - All world regions saw increases in arrivals, but highest in emerging regions
 - Middle East +14%, Asia & Pacific +13%
 - Americas +7%, Europe +3%
- Data on international tourism receipts not yet finalized
 - But expected that growth in receipts will lag behind that of arrivals (as is typical in times of recovery)
- "Tourism's quick recovery in 2010 confirms the sector's resilience in the medium and long term, confirming that it is a key driver of growth and much needed employment in a changing economic setting."

Source: UNWTO http://unwto.org/facts/eng/pdf/barometer/UNWTO_Barom11_1_key_trends_en.pdf

6

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TOURISM INDUSTRY ON THE GLOBAL LEVEL (IIB)

Forecast for 2011

- International tourism arrivals projected to increase 4-5% in 2011
- Emerging regions will continue to lead growth
- "In the advanced economies, major challenges to the projected growth are linked to the economic outlook, including high unemployment and weak consumer confidence."

Source: UNWTO http://unwto.org/facts/eng/pdf/barometer/UNWTO_Barom11_1_key_trends_en.pdf

7

TOURISM INDUSTRY ON THE NATIONAL LEVEL (I)

- International visitors up 10% (2010 YTD through Nov)
- International visitor spending up 12% (2010 YTD through Nov)
- Total travel + tourism employment up 2% (through Q3)
- 2010 was the 22nd consecutive year that the travel and tourism industry generated a balance of trade surplus in the US (of \$28.5 billion through Nov 2010, up 48% YTD)

Source: U.S. Office of Travel and Tourism Industries (OTTI) <http://linet.ita.doc.gov/pdf/state-of-travel-and-tourism-nov-2010.pdf>

TOURISM INDUSTRY ON THE NATIONAL LEVEL (II)

- WTTC has described the past ten years as "a lost decade" for the US travel and tourism industry
- For 2011
 - a projected 3.3% increase in international arrivals
 - a projected 6.4% in visitor spending
 - US\$1.6 billion contribution to GDP (9% of total)
 - 15.1 million jobs (1 in 9 of total)

Source: WTTC http://www.wttc.org/bn/pdf/original_pdf_file/viewpoint_spring_2011final.pdf

9

MICHIGAN TOURISM: A LOOK BACK AT THE YEAR 2010



10

MICHIGAN TOURISM: A LOOK BACK AT THE YEAR 2010

- Weather
- Traffic counts, bridge crossings and gas prices
- Sales and use tax
- Visits to attractions
- Hotel occupancy
- CVB taxes and assessments
- Consumer confidence
- Comerica Bank MI Tourism Index

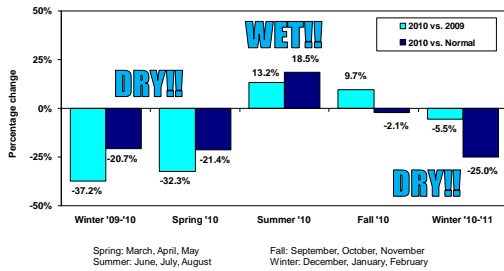
11

THE WEATHER

"Everybody talks about the weather but nobody does anything about it."

12

MICHIGAN TOURISM INDUSTRY INDICATORS: TOTAL PRECIPITATION BY SEASON



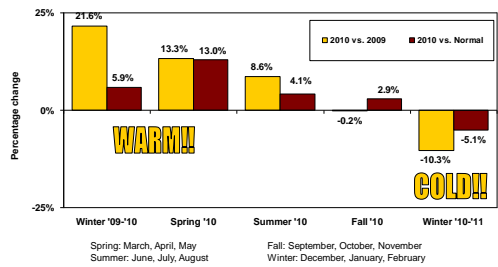
Source: Midwestern Regional Climate Center.

13

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MICHIGAN TOURISM INDUSTRY INDICATORS: AVERAGE MAXIMUM TEMPERATURES BY SEASON



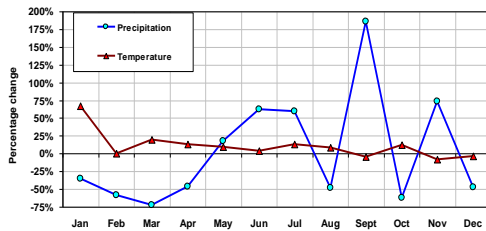
Source: Midwestern Regional Climate Center.

14

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MICHIGAN TOURISM INDUSTRY INDICATORS: 2010 VS 2009 WEATHER BY MONTH



Source: Midwestern Regional Climate Center.

Annual Changes:
Precip. -11.5% Temp. 7.8%

15

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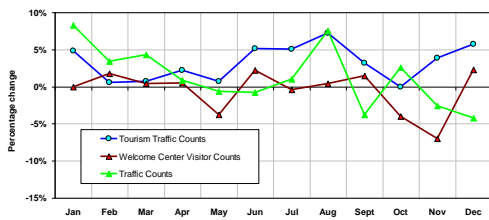
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TRAFFIC, BRIDGE CROSSINGS & GAS

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MICHIGAN TOURISM INDUSTRY INDICATORS: 2010 VS 2009 HIGHWAY TRAFFIC AND WELCOME CENTER VISITOR COUNTS



Source: MI Department of Transportation, MEDC.

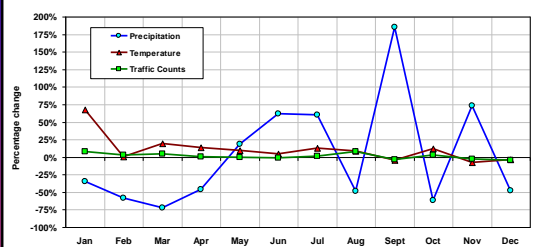
Annual Change:
Traffic 1.2% Welcome Centers -0.5%
Tourism Traffic 3.9%

17

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MICHIGAN TOURISM INDUSTRY INDICATORS: 2010 VS 2009 WEATHER AND TRAFFIC



Source: Midwestern Regional Climate Center; Michigan Department of Transportation.

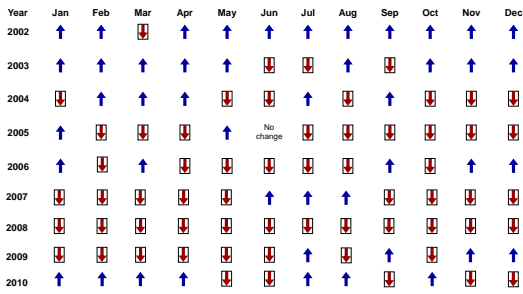
Annual Changes:
Precip. -11.5% Temp. 7.8% Traffic 1.2%

18

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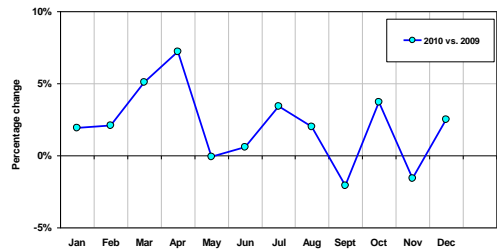
MICHIGAN HIGHWAY TRAFFIC COUNTS YEAR-TO-YEAR CHANGE



Source: Michigan Department of Transportation.

19

MICHIGAN TOURISM INDUSTRY INDICATORS: 2010 VS 2009 MONTHLY MACKINAC BRIDGE CROSSINGS

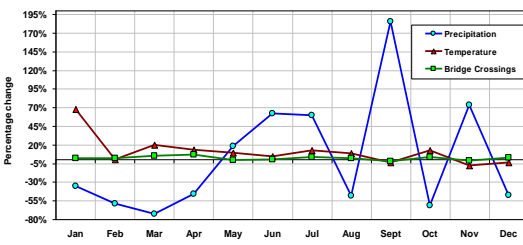


Source: Mackinac Bridge Authority.

Annual Change:
+ 1.8%

20

MICHIGAN TOURISM INDUSTRY INDICATORS: 2010 VS 2009 WEATHER & MACKINAC BRIDGE CROSSINGS

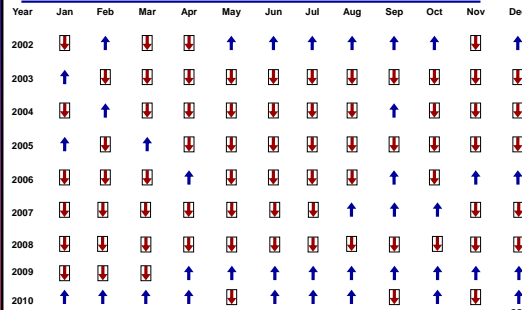


Source: Mackinac Bridge Authority; Midwestern Regional Climate Center.

Annual Change:
Bridge + 1.8% Precip. -11.5% Temp. 7.8%

21

MACKINAC BRIDGE TRAFFIC COUNTS YEAR-TO-YEAR CHANGE



Source: Mackinac Bridge Authority.

22

MACKINAC BRIDGE TRAFFIC COUNTS YEAR-TO-YEAR CHANGE

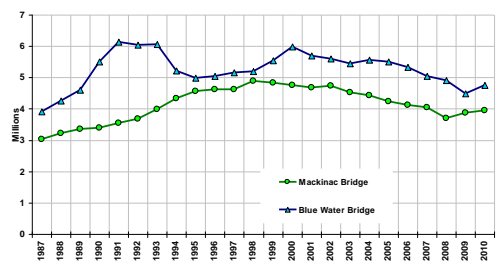
Year	Count (million)	% from prev. year
1991	3.535	+ 4.3%
1992	3.678	+ 4.0%
1993	3.993	+ 8.6%
1994	4.333	+ 8.5%
1995	4.557	+ 5.2%
1996	4.625	+ 1.5%
1997	4.626	0.0%
1998	4.891	+ 5.7%
1999	4.836	- 1.1%
2000	4.756	- 1.7%

Source: Mackinac Bridge Authority.

23

Year	Count (million)	% from prev. year
2001	4.676	- 1.7%
2002	4.733	+ 1.2%
2003	4.529	- 4.3%
2004	4.427	- 2.2%
2005	4.236	- 4.3%
2006	4.133	- 2.4%
2007	4.054	- 1.9%
2008	3.696	- 8.9%
2009	3.877	+ 4.9%
2010	3.948	+ 1.8%

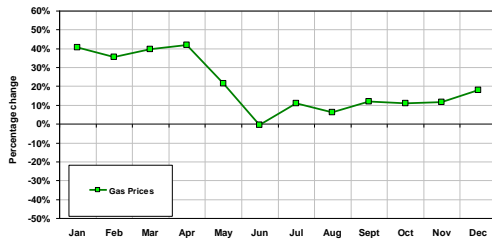
TRENDS IN TRAFFIC COUNTS ON SELECTED MICHIGAN BRIDGES



Source: Mackinac Bridge Authority; Blue Water Bridge Authority.

24

MICHIGAN TOURISM INDUSTRY INDICATORS: 2010 VS 2009 GAS PRICES

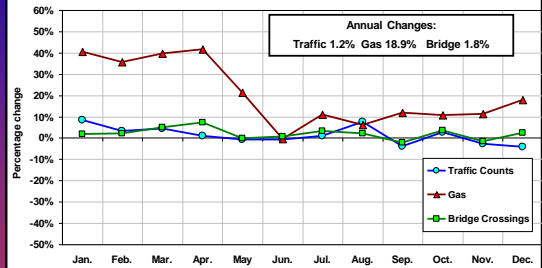


Source: AAA Michigan.

Annual Change:
18.9 %

25

MICHIGAN TOURISM INDUSTRY INDICATORS: 2010 VS 2009 TRAFFIC, BRIDGE CROSSINGS & GAS PRICES

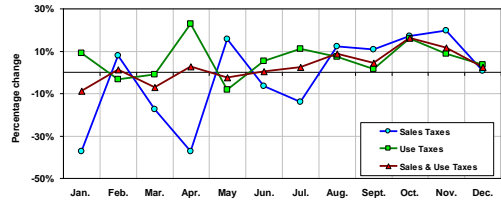


Source: Michigan Department of Transportation; AAA Michigan; Mackinac Bridge Authority.

26

SALES & USE TAX

MICHIGAN TOURISM INDUSTRY INDICATORS: 2010 VS 2009 MONTHLY CHANGES IN HOSPITALITY TAXES (SIC 701)

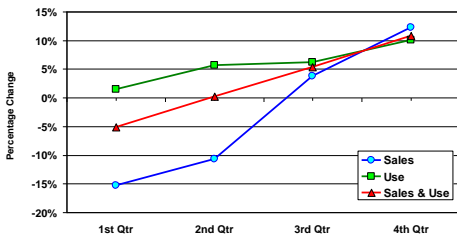


Source: Michigan Department of Treasury, Office of Revenue and Tax Analysis.

Annual Changes:
Sales -1.8% Use 6.1 %
Sales & Use 3.4%

28

MICHIGAN TOURISM INDUSTRY INDICATORS: 2010 VS 2009 QUARTERLY CHANGES IN HOSPITALITY TAXES (SIC 701)



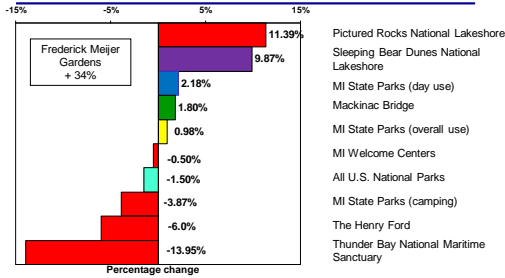
Source: Michigan Department of Treasury, Office of Revenue and Tax Analysis.

Annual Changes:
Sales -1.8% Use 6.1 %
Sales & Use 3.4%

29

VISITS TO ATTRACTIONS

MICHIGAN TOURISM INDUSTRY INDICATORS: 2010 vs. 2009 TOURISM ACTIVITY INDICATORS



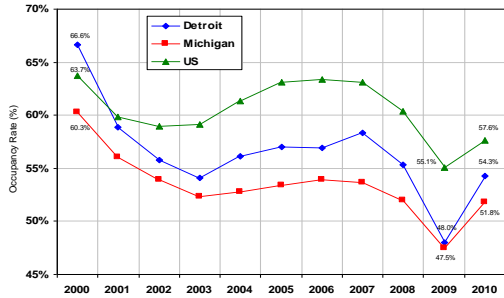
Sources: The Henry Ford; MI DNR; US National Park Service.

31

HOTEL OCCUPANCY

32

HOTEL OCCUPANCY: US/MICHIGAN/DETROIT 2000-2010



Source: Smith Travel Research.

33

MICHIGAN TOURISM INDUSTRY INDICATORS 2010 VS 2009 HOTEL DATA

	Occupancy	ADR	RevPAR
USA	+5.7%	-0.1%	+5.5%
Michigan	+10.2%	-1.5%	+8.5%
Detroit	+14.2%	-5.2%	+8.2%

Michigan exhibited the *second biggest improvement* in end-of-year occupancy of any US state in 2010

Detroit exhibited the *biggest improvement* in end-of-year occupancy of the 25 largest US markets in 2010

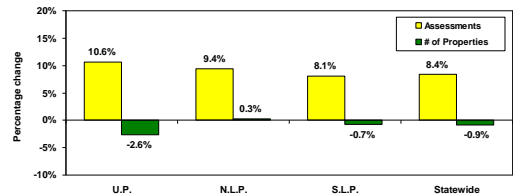
Source: Smith Travel Research.

34

CVB TAXES & ASSESSMENTS

35

MICHIGAN TOURISM INDUSTRY INDICATORS: 2010 VS 2009 PERCENT CHANGE IN ASSESSMENTS AND PROPERTIES



CVBs (Properties) Responding:
UP: 1 (302), NLP: 13 (382),
SLP: 13 (678).

Source: 2011 Dept. of CARRS Survey of Assessments.

36

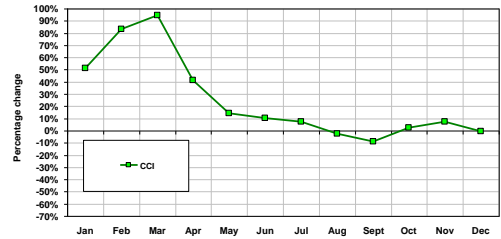
CONSUMER CONFIDENCE

37

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MICHIGAN TOURISM INDUSTRY INDICATORS: 2010 VS 2009 CONSUMER CONFIDENCE INDEX



Source: The Conference Board

Annual Change:
+18.0%

38

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SUMMARY OF MICHIGAN TOURISM INDUSTRY 2010 VS 2009 INDICATORS

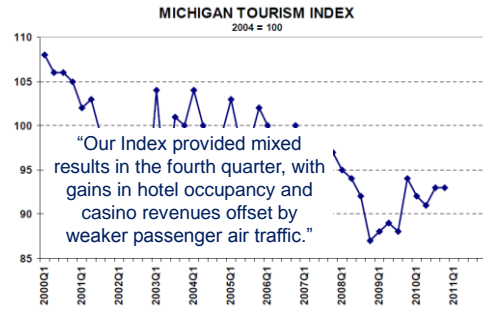
- **Weather:** 2010 was drier (-11.5%) and warmer (+7.8%) than 2009
- **Travel activity:** up
 - statewide traffic counts up 1.2% (tourism traffic up 3.9%)
 - Mackinac Bridge crossings up 1.8%
- **Gas prices:** up 18.9%
- **Sales and use tax:** up 3.4%
- **Visits to attractions:** mixed
- **Hotel occupancy:** up 10.2% (up 14.2% in Detroit)
- **Assessments:** up 8.4%
- **Consumer confidence:** up 18.0%

39

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COMERICA BANK MICHIGAN TOURISM INDEX, Q1 2000 – Q4 2010



40

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Comerica Bank's Michigan Tourism Index

"Households and businesses are gradually become more willing to increase their discretionary spending as they sense the economy is experiencing a sustained, moderate expansion. Looking ahead, our Index should perform modestly better over the next several quarters, particularly if the state starts growing fast enough to begin generating increases in jobs."

- Dana Johnson, Chief Economist at Comerica Bank

41

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42

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Agenda

- Last year's projections
- U.S. economy
- Michigan economy
- Tourism trends
- Gas prices
- Michigan tourism forecast
- What to make of all this?

43

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Every Great Presentation Needs a Theme

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1/25/2011 2:25



44

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The "Brain Trust"

Participants in 2010 "Brain Trust" meeting:

- Dr. Don Holecek
- Dr. Sarah Nicholls
- Lori Langone
- Michael O'Callaghan
- Dave Lorenz
- Tracy Padot
- Dr. Dan McCole
- Dr. Annie Rummel
- Dr. George Moroz
- Bill Sheffer
- Dave Morris
- Dr. Christine Vogt

45

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HOW ACCURATE WERE MSU'S PROJECTIONS FOR MICHIGAN TOURISM IN 2009 & 2010?

	2009		2010	
	Projected by MSU	Actual data	Projected by MSU	Actual data
Travel volume	- 3-4%	- 0.9%	+ 2-3%	1.2%
Travel spending	- 3-4%	- 13.6%	+ 3-4%	3.4%
Travel prices	- 1-2%	- 1.4%	+ 2-3%	+2%

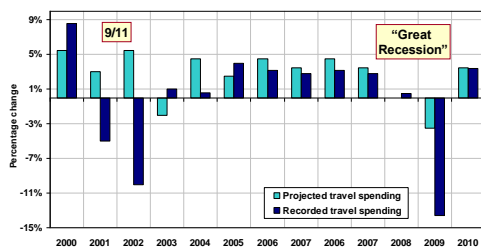
Source: MSU Department of CARRS; Michigan Department of Transportation; Michigan Department of Treasury; Bureau of Labor Statistics.

46

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HOW ACCURATE WERE MSU'S PROJECTIONS FOR MICHIGAN TOURISM OVER THE YEARS?



Source: MSU Department of CARRS; Michigan Department of Treasury.

47

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U.S. Economy

Continued recovery (but sluggish)

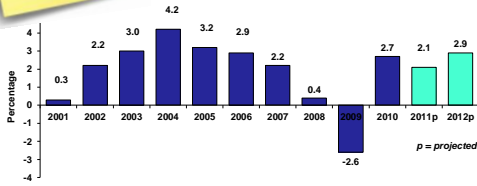
48

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GDP is expected to continue its modest growth

GROWTH OF REAL GDP - UNITED STATES



Source: RSQE - University of Michigan.

49

Stock market rebound
Those invested have confidence in their financial situation

Stock Market

	Dow Jones Industrial Average	Nasdaq Composite	S&P 500
March 21, 2009	7,278	1,457	768
March 21, 2010	10,742	2,374	1,166
March 21, 2011	11,859	2,644	1,279
% change (from 2010)	10.4%	11.4%	9.7%
Record Highs	14,164 Nov '07	5,048 Mar '00	1,565 Oct '07

Source: Yahoo Finance

50

Dollar is weaker than last year and expected to continue to slowly weaken further in the next couple years

Currency Exchange Rates Per \$1 U.S.

	Mar 18 2011	March 21 2010	% change	US \$ is...	Value in 2000
Canada	.98	1.02	-4%	Weaker	1.46
Euro	.71	0.74	-4%	Weaker	n.a.
Pound	.62	0.66	-6%	Weaker	0.64
Peso	12.05	12.57	-4%	Weaker	9.36
Yen	81.03	90.51	-10.4%	Weaker	109.09
FRB Broad Index (Mar.)	97.09	102.10	-5%	Weaker	101.47

Source: Currencies - www.oanda.com; Federal Reserve Bank.

51

U.S. Unemployment

Slow improvement in rate, but no major job growth



Source: The Bureau of Labor Statistics; TradingEconomics.com

52

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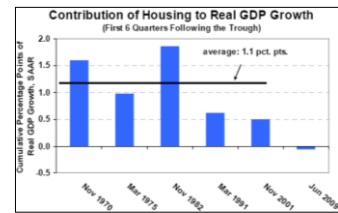
Stable, but not likely to return above 100 until employment rebounds



Source: The Conference Board; TradingEconomics.com

Not your father's (or grandfather's) recession...

- Banks not lending & corporations not spending
- Real GDP finally reached pre-recession levels in Q4 2010...
 - ...but it took 6 quarters from the time recession ended
 - No other post-war recession has taken more than 3 quarters

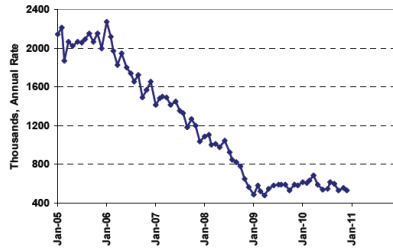


Source: Comerica Bank

54

Housing

Housing Starts



Source: Comerica Bank

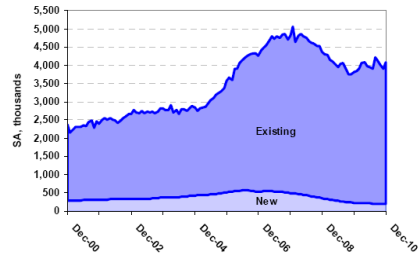
55

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Housing

Inventory of New and Existing Unsold Homes



Source: Comerica Bank

56

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Housing

- January 2011 (*US Census; HUD; NAR*)
 - 2.7% increase in existing home sales (*1.8% in Midwest*)
 - 12.6% decline in US new home sales
 - 17.1% increase in new home sales in Midwest (*but down 25.5% from 2010*)
 - Pending home sales index down 2.8% (*down 7.3% for Midwest*)
 - Median home prices down 3.7% (*from Jan 2010*)
- Fewer people in Jan 2011 (than Jan 2010) believe housing prices will increase over next 12 months (*Fannie Mae*)
- Concerns about shadow foreclosures



57

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Summary – US Economy

Positive Factors	Negative Factors
<ul style="list-style-type: none"> GDP continues to grow Stocks continue to rebound Corporate profits are up Dollar is a little weaker Recovery at the higher end 	<ul style="list-style-type: none"> Unemployment Housing Gas Prices Lingering uncertainty

58

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The worst is over
(but the state has changed)

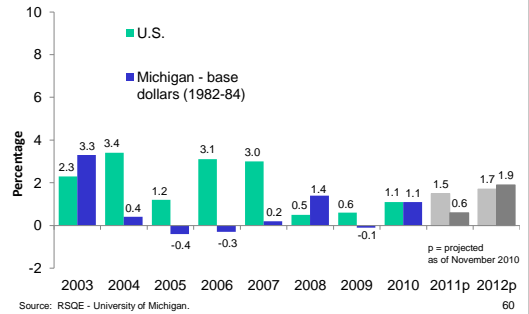
Michigan

59

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GROWTH OF REAL DISPOSABLE INCOME UNITED STATES VERSUS MICHIGAN



Source: RSQE - University of Michigan.

60

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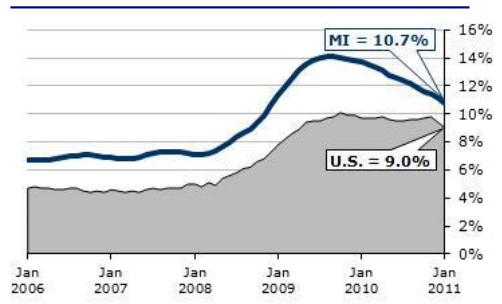
Unemployment rate is down
...but not because of job growth

Unemployment	2011	2010	% Change
U.S.	8.9% (Feb)	9.7% (Mar)	+7%
Michigan*	10.7% (Jan)	14.1% (Mar)	+24%

* Lowest unemployment rate in Michigan was 3.2% in March 2000

Source: Bureau of Labor Statistics; Michigan Department of Labor & Economic Growth. 61
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UNEMPLOYMENT RATES



Source: Michigan Department of Labor & Economic Growth. 62
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Michigan Unemployment

- 2010 Job Situation
 - Manufacturing Jobs: +16,000 ↑
 - Other Jobs: -22,000 ↓
- Projected Net New Jobs
 - 2011: 6,300
 - 2012: 48,000
- Unemployment Forecast
 - 2011: 12.4%
 - 2012: 11.5%

To give perspective on job forecast:
Michigan lost almost 850,000 from 2001 to 2010

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The Recession's Damage in Michigan?

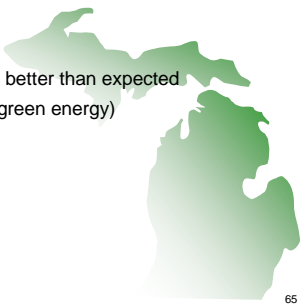
- Loss of 850,000 jobs since 2001 (almost 1/5 of all jobs)
 - Loss of high paying blue-collar jobs
 - 2010 was a better year, but MI still lost over 34,000 jobs
 - Forecast for job growth:
 - 2011: 6,300
 - 2012: 48,000
- Lost population since 2000 (only state to lose population)
- Lower household incomes
- Flooded housing market
- Loss of tax revenues (local and state)



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Hopeful signs

- Worst is behind us
- Auto industry is doing better than expected
- New industries (e.g., green energy)
- New tourism markets



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GASOLINE PRICES (Unleaded regular)

Current: \$3.58 (3/20/11)
Last Year: \$2.82 (3/20/10)
Projected Peak: \$3.70 (Summer 2011)



Source: AAA Michigan; GasBuddy.com; U.S. Energy Information Administration. 66
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Evolving Tourism Markets

- Value seekers
- Older tourists (and multi-generational families)
- New out-of-state visitors
- Internationals
- Luxury tourists

67

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Michigan Summary

- Worst seems to be behind us
- Michigan is a changed state
- Job growth (but slow)
- MI economy in recovery, but sluggish
- Recovery is different from others
- Recovery is segmented

68

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Tourism is recovering faster than the rest of the economy!

Tourism Trends

69

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USTA's Travel Dashboard

INTEREST IN TRAVEL INDEX



Source:

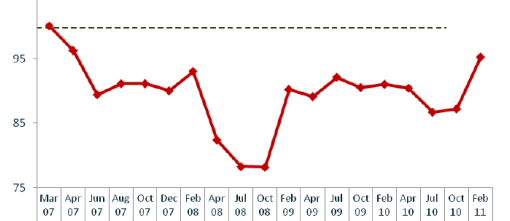
70

Michigan Tourism Outlook 2011

Michigan State University, Department of CARRS

USTA's Travel Dashboard

Traveller Sentiment Index



Source:

71

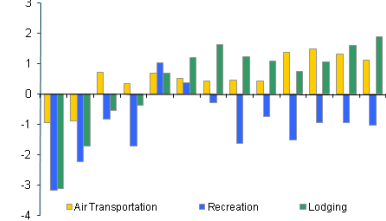
Michigan Tourism Outlook 2011

Michigan State University, Department of CARRS

USTA's Travel Dashboard

Industry Employment

yoy % change



Source: BLS

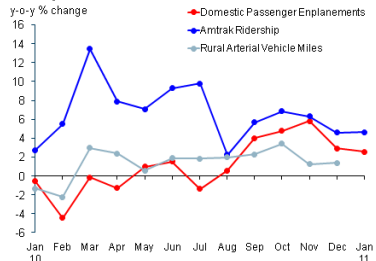
72

Michigan Tourism Outlook 2011

Michigan State University, Department of CARRS

USTA's Travel Dashboard

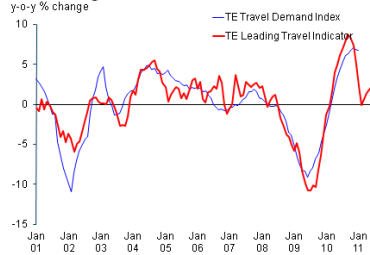
Transportation Demand



73

USTA's Travel Dashboard

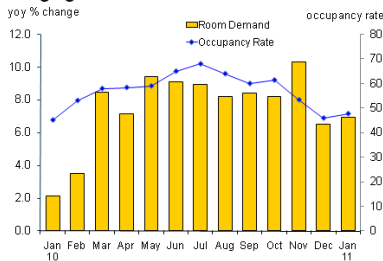
TE Leading Travel Indicator



74

USTA's Travel Dashboard

Lodging Demand



75



8 Tourism Trends

- Tourism recovery is outpacing the rest of the economy
- Business travel is rebounding nicely
- "Haves" and "Have-nots"
- Recovery led at the higher end
- It's now less distasteful to spend
- The "New Frugality" has taken hold (people are still seeking value)
- Demand is back –pricing is not (volume/occupancy rebounding faster than prices)

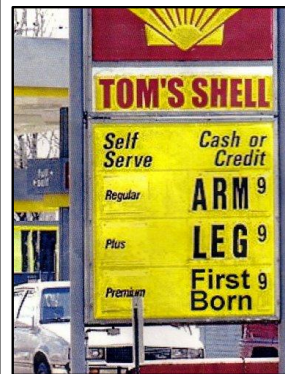


76

A Few Tourism Opportunities

- 40 million Americans are undecided whether to take leisure trip in next 6 months (room to convince them)
- Expected growth in international visits
- Let's not just focus on promotion

77



Gas Prices

78

Fuel Prices difficult to predict for this summer

Event	Effect on This Summer's Gas Prices
Economic recovery	↑
Events in Middle East	↑
Disasters in Japan	↓

If unrest spreads to Saudi Arabia,
all bets are off

79

If prices are higher, will people travel less in Michigan?

- Substitution effect
 - “Let’s put off our driving trip to Grand Canyon this year”
 - Airline prices are higher too
- How much more expensive will it be to drive this year?



80

How much more expensive will it be to drive this year?

Added expense (over last year) of travel to and from Mackinac Bridge in a vehicle that gets 20 mpg...

Last summer's average price: \$2.63/gal.

	At \$3.50/gal.	At \$4.00/gal.
Grand Rapids, MI	\$20	\$32
Detroit, MI	\$25	\$40
Chicago, MI	\$35	\$56
Columbus, OH	\$40	\$63
Indianapolis, IN	\$42	\$66

Is this added cost enough to keep people from taking a trip?

81

Is this added cost enough to keep people from taking a trip?

Probably not

- Vacations are increasingly considered to be a right
- Most of the tourism recovery is toward the higher end anyway
- Gas prices will cause some people to drop out, but substitution will likely make up for it
- If the weather's good, they'll come
- If the weather is not good, take away gas prices as an excuse (incentives)

The bigger concern with higher gas prices is that they slow the recovery

82

But perception is reality

- The media tends to emphasize the negative parts of high gas prices.



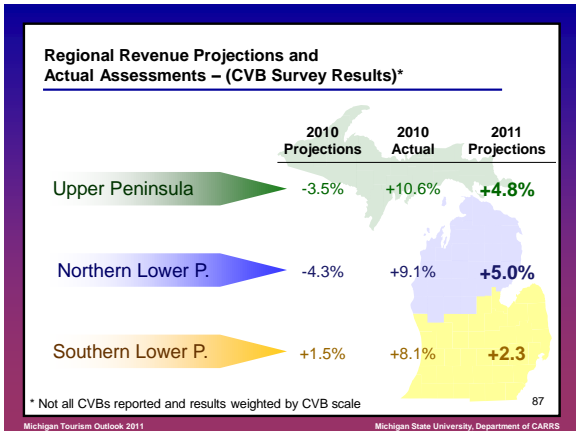
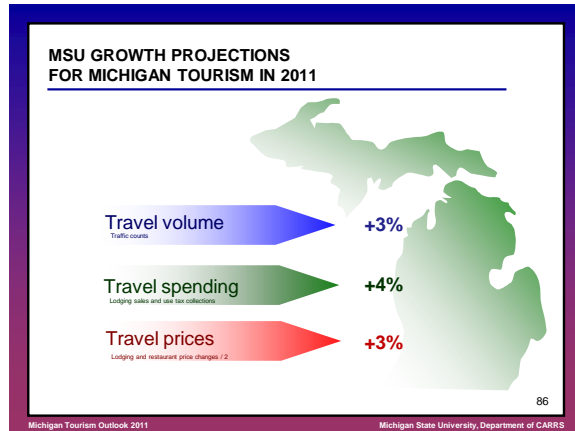
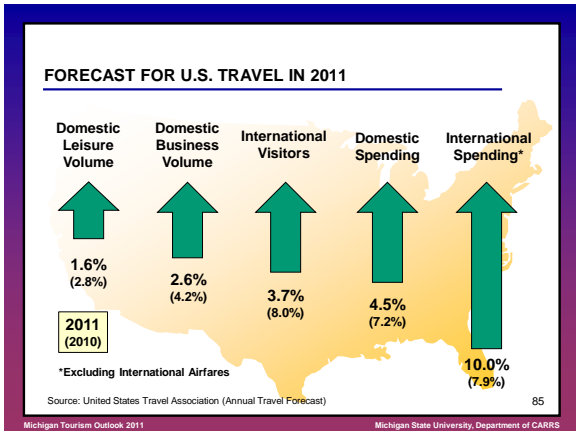
- Can the industry change the story so gas prices aren't an excuse not to travel?
 - Communicate the actual additional cost
 - Gas related incentives

83

Forecast



84



- ### THE WILD CARDS
- Gas prices & unrest in N. Africa and Middle East
 - Too many events that cause uncertainty, lead to downturn in stock markets market
 - The Economy
 - Housing (and continued foreclosures)
 - Energy prices
 - Inflation/deflation
 - Terrorism
 - Weather variability
-

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